

Visitor & Onsite Payment Changes due to Corona Pandemic

Beginning **March 13, 2020**- Due to the ongoing Coronavirus Pandemic, no visitors or general public will be permitted into the building in order to protect our customers and employees. Therefore, we will not be accepting payments in the office until further notice. Once the payment lobby reopens, we will place an update on our website. The Water Authority apologizes for any inconvenience this may cause. A drop box is located in front of our building for check/money order payments. Below are additional payment options:

*Electronically through your bank's website. This must be arranged directly with your financial institution.

* Electronically through Speedpay, you can register on line at MCWA.com or call direct 1-833-702-0083. A small convenience fee is charged per transaction.

By Mail- Check or money order can be mailed to:

MCWA

PO Box 10999

Rochester, NY 14610

All Deliveries shall go to the Warehouse Loading Dock – Door #8