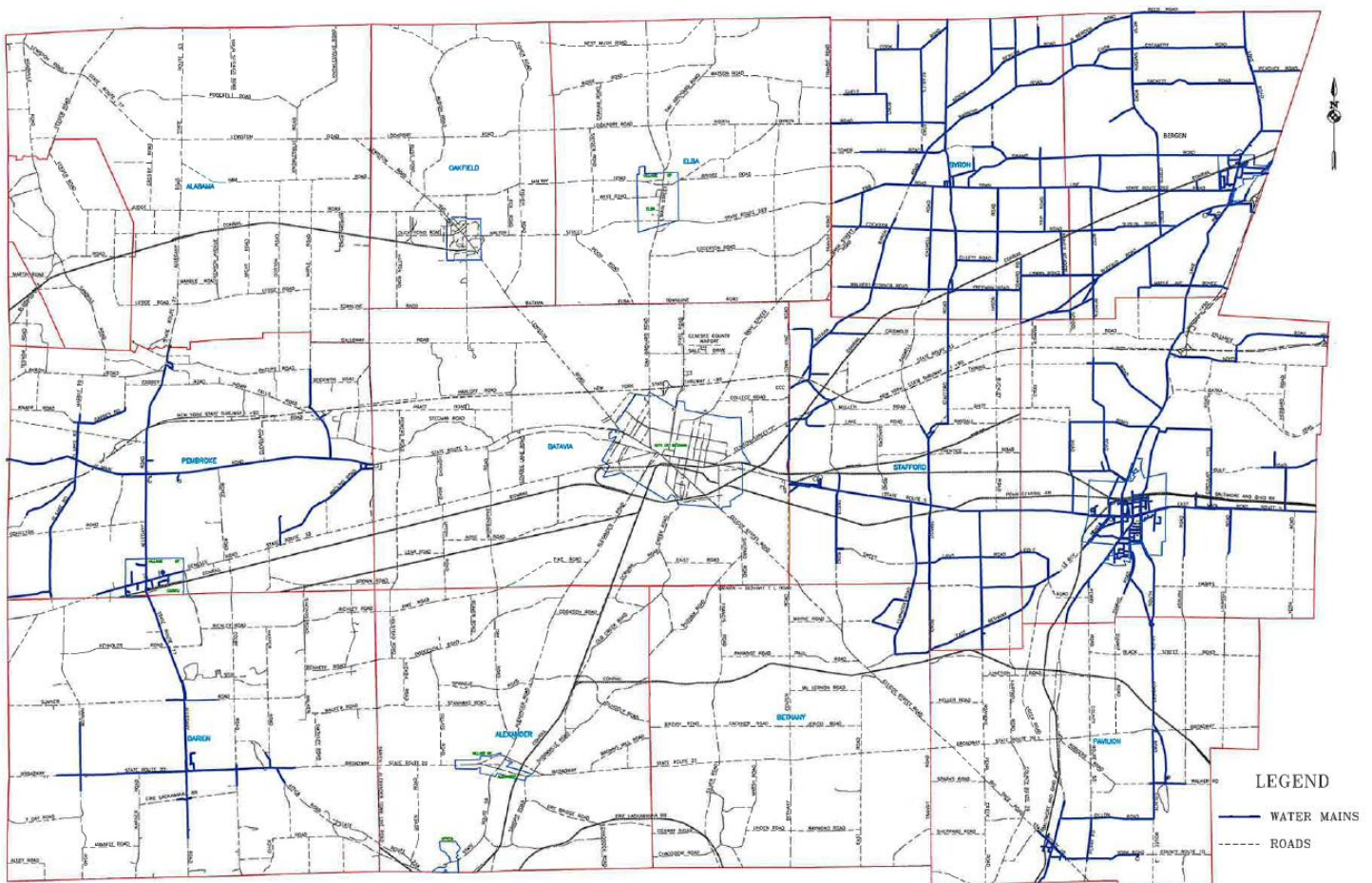


1. **Historical ticket volume:** Appendix A identifies approximately 3,300 annual tickets based on 2024 and 2025. Could MCWA provide the actual ticket counts for each year separately and, if available, monthly ticket volumes?

Year 2024 – 2,328

Year 2025 – 3,463

2. **Ticket type breakdown:** Of the approximately 3,300 annual tickets, what percentage or number historically consisted of: **NOT AVAILABLE**
 - Regular tickets
 - Short-notice tickets
 - Clear Notify/no-conflict responses
 - Emergency Day-Time
 - Remarks/refreshes or repeat requests
3. **UDig NY registered service area for Genesee County:** Is MCWA's service area (1) based on the actual geographic areas/corridors where MCWA has underground facilities or (2) a broader polygon encompassing all or substantially all of Genesee County? *Only where MCWA has underground facilities as shown below.*



4. **Field locate percentage:** Approximately what percentage of annual tickets require a technician to physically visit the site versus tickets that can be cleared through GIS/record review? *Not Available*

5. **Geographic distribution:** Could MCWA provide historical ticket volume by town, village, ZIP code, or other geographic area within Genesee County? This will assist us in determining appropriate technician placement and response coverage.

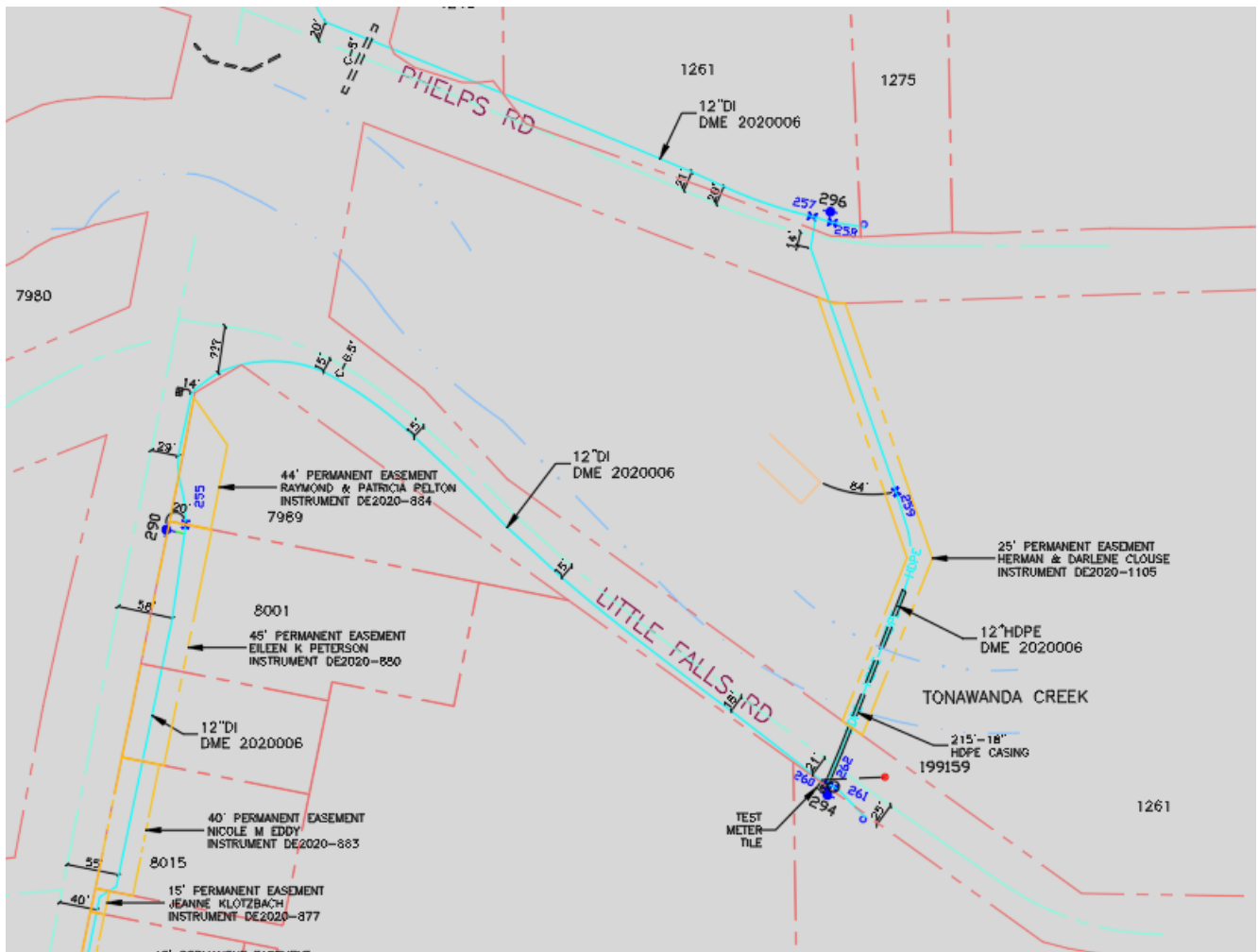
*BATAVIA – 19
BERGEN – 367
BETHANY - 17
BYRON – 303
CLARENDON - 17
CLARKSON – 241
DARIEN - 101
HAMLIN – 743
KENDALL – 145
LEROY – 669
MURRAY - 3
PAVILION – 183
PEMBROKE - 350
STAFFORD - 171
SWEDEN – 231*

6. **Service territory:** Does this contract include all MCWA-owned infrastructure located within Genesee County, or only specific municipalities/service areas? If available, could MCWA provide a list or map of the exact contract territory? *This includes all MCWA owned infrastructure within Genesee County. See map in response to question #3.*

7. **Current locator productivity:** Approximately how many Genesee County tickets does an experienced MCWA locator currently complete during a normal workday, excluding Clear Notify tickets if possible? *It varies due to other work activities assigned.*

8. **Infrastructure quantities:** Can MCWA provide approximate quantities for Genesee County, including miles of water main, number of water services, valves, curb boxes, and other facilities that may require locating? Are there any underground water distribution lines going through a right-of-way and, if so, what is the approximate length of each line? *We have 7,205 accounts and 2,346 valves in Genesee County. We don't have exact detailed locations but a majority of our water main is in the public road right of way, less than 0.1% of MCWA infrastructure is on easement or private right of way.*

9. **GIS and records:** What information will be available to the contractor through MCWA's GIS or other records? In particular, do records typically identify main routing, service connection points, curb-box locations via measurements, service materials, valves, and other appurtenances? Do the provided maps/GIS records show all water service lines? *GIS does not show all water service and there are no services less than 2" shown on GIS. Where available we have tap cards and can provide them upon request.*
10. **GIS format:** Would MCWA be able to provide a sample of the GIS information (in .kmz or .kml format) as part of the RFPQ process? *See Below*



11. **Curb-box and valve-box requirements:** The RFP requires locating and uncovering curb boxes and valve boxes for verification. What level of effort is expected if a box is buried, paved over, frozen, damaged, or otherwise inaccessible? At what point would MCWA provide assistance? *If UTL (Unable to Locate), call MCWA and MCWA will provide appropriate assistance.*

12. **Pipe material:** What is the approximate breakdown of water-main and service materials in Genesee County, particularly metallic versus PVC, HDPE, or other nonmetallic facilities?

Non Metallic – 120

Metallic – 4,476

Unknown – 2,609

13. **Current locating methodology:** What methods and equipment are currently used by MCWA personnel for Genesee County locates completed in-house? For example RF/electromagnetic locating, tracer wire, GIS/as-built measurements, GPR, or a combination? *All of the above except GPR*

14. **Scope of Mark Out:** On an average regular/short notice ticket, how much main is located and marked and is the service marked from the main to the curb box only or from the main to the house/building? What is the scope of the mark out? *The information will be on the ticket and marking will be MCWA infrastructure only, from main to curb box.*

15. **Tracer wire:** For nonmetallic mains and services, approximately what percentage have tracer wire or another electronically locatable conductor, and is the tracer-wire system generally considered continuous and reliable? *Unknown*

16. **Non-locatable facilities:** What procedure should the contractor follow when a nonmetallic facility cannot be electronically located because of missing, damaged, or discontinuous tracer wire or insufficient records? *Immediately notify MCWA*

17. **GPR:** Under what circumstances would MCWA expect the contractor to use ground-penetrating radar? Would GPR work be separately billable at the proposed optional-service rate? *MCWA will not require use of GPR*

18. **Damages:** Please provide the number of third-party excavation damages to MCWA facilities in Genesee County in 2024 and 2025, and of those, how many were attributed to locating error versus excavator error or other causes (e.g., mapping errors). *To date, to our knowledge, we have no claims.*

19. **Additional tasks:** Section 2.1 states that additional tasks may be required and would not be subject to additional fees or charges. Could MCWA clarify what types of additional tasks are contemplated under this provision? *Minor administrative tasks relating to billing and other communication.*
20. **Short-notice requirements:** What response time applies to short-notice tickets? *N/A – the RFPQ is for non-emergency tickets.*
21. **Evaluation criteria:** Section 3.7 identifies Vendor Location, Prior Experience, Years in Business, Number of Employees, Number of Trucks, Truck Quality, Cost, and Completeness of Proposal, but the percentages are shown as “X%.” Could MCWA provide the actual evaluation weighting for each criterion? *No, it’s not our policy to share these percentages.*
22. **Other RFPQs:** Does MCWA anticipate issuing similar solicitations for underground utility location services in other counties within its service area? *Not at this time.*
23. Do you know what the anticipated number of clear tickets vs tickets that require paint on the ground? *We do not have that information.*