



Monroe County Water Authority

Project Information Bulletin

Straub Road Water Service Replacements



February 2026

Project Background

MCWA will be replacing the existing water services on Straub Road and transferring them from the existing 8" cast iron water main to a newer 12"/16" ductile iron water main which is also located along Straub Road. The existing 8" cast iron water main will eventually be abandoned as part of this work. This work will take place over a two-year period. The first phase will include all houses from Elmgrove Road until approximately house #162. The second phase will include the remaining houses on Straub Road up until Long Pond Road and will take place in 2027.

This work will be performed by Villager Construction, Inc., a contractor hired by MCWA. This bulletin will provide you with background information and answer some frequently asked questions. There is contact information at the end if you have additional questions.

Project Details – Service Replacements

MCWA is typically responsible for the portion of each water service that is in the public right-of-way or water main easement, up to and including the shut-off valve (curb stop) in front of your house. A curb stop is an underground shut-off valve on a service. The only visible part is the top of the curb stop, which looks like a small metal disk at ground level. Your curb stop may or may not be currently visible. MCWA will replace its portion of your service line and the curb stop during this Project.

New service material will be 1" copper installed with a new connection to the 12"/16" water main and a new curb stop in front of your house.

The portion of the service from the curb stop into the house belongs to the property owner. If this portion of the service needs replacing, it is your responsibility. We encourage you to replace your service if it is lead or galvanized. For additional information, refer to this document on MCWA's website: <https://www.mcwa.com/my-water/water-quality/lead>.

Work Details – Replacing Services

Service replacement work generally consists of three phases as described below:

1. Service location
2. Service installation
3. Final restoration

Service location. During this phase of work your existing service is located and location for the new service is determined. Typically the contractor calls for a stakeout, which is a request to have the existing utilities in the vicinity of your service marked out. You may see small

flags or paint marks delineating location of existing utilities. For example, MCWA uses blue paint and flags to mark out its facilities. Please do not remove these markers as they are needed so that the contractor can avoid damaging these existing facilities. If you have private underground facilities, such as an invisible fence or a lawn irrigation system, on your property near the road right-of-way, please contact our Customer Service Department and they will have a project representative contact you.

Service installation. Once the stakeout is complete, the contractor can begin excavating to locate your existing service and install the new water service. At the end of each work day, the excavation is backfilled or protected using temporary construction fencing. In paved areas, the backfilled trench is topped with temporary asphalt until permanent asphalt can be installed.

Final restoration work completes the Project. Disturbed areas are restored to their preconstruction condition. Temporary asphalt is removed and permanent asphalt is installed in paved areas. Lawn areas are graded and seeded. MCWA's contractor is responsible for getting all seeded areas to grow properly.

Schedule

Project duration depends on a number of factors, but we anticipate our contractor completing the first phase of service work by this spring/summer with restoration to occur shortly after. The remaining services should be completed by the summer of 2027.

Common Concerns

<u>Concern</u>	<u>Action</u>
1. Air in water	Let cold faucet run until water is clear
2. No water	Call MCWA or contact inspector

Contacts

You may contact our Customer Service department at (585) 442-7200 weekdays from 8:30 am to 4:30 pm, or our Dispatcher at (585) 442-2009 weekdays before 8:30 and after 4:30 pm, and on weekends and holidays.

An MCWA inspector or an inspector from our engineering consultant Arcadis will be on-site throughout construction. MCWA inspectors carry a photo ID card, wear MCWA uniforms, and drive a vehicle with a Water Authority logo on it. Arcadis inspectors will also have an MCWA photo ID card.