

**Responses to questions**  
**Underground Utility Location and Damage Prevention Service PEMBROKE, DARIEN, DARIEN CTR. & CORFU**

- 1. Could you provide me with the page number(s) that would refer to the scope of work you'd be requesting of us for this project?**

Page three of RFPQ document.

- 2. What is the material of the MCWA water facilities? Can they be toned using RF equipment or will they be located via map measurements?**

Material varies; a majority can be done by tone.

- 3. Do you have maps of the underground facilities for PEMBROKE, DARIEN, DARIEN CTR. and if so, in what file format (.kmz, GIS, paper prints, etc.)?**

AutoCad .dwg

- 4. How will the vendor access these maps, provided you have them?**

MCWA will issue up to two electronic devices that will have the maps.

- 5. Will 811 tickets be sent to the vendor from UDIG NY?**

No, they will come from the MCWA dispatch office.

- 6. Will the vendor be required to do APR (within UDIG NY)?**

No.

- 7. Based on 2023 and 2024, what approx. % of tickets are day time emergency vs. regular tickets?**

N/A – the RFPQ is for non-emergency tickets.

- 8. If this includes emergency tickets, typically they must be responded to within 2 hours but your pricing table doesn't allow for a different pricing for emergency tickets. Can we offer a different pricing for emergency tickets (vs. regular) given the 2 hour response time 'requirement'?**

N/A – the RFPQ is for non-emergency tickets.

**9. Does the vendor have to respond to after hour (M-F) and weekends/holiday 811 dig requests?**

N/A – the RFPQ is for non-emergency tickets.

**10. If these tickets are currently being done by MCWA personnel, is this personnel union personnel?**

Yes

**11. Who does the 811 One Call locating for all of the other MCWA geographies and is there any chance these would be outsourced to a vendor?**

This RFPQ only specifies areas indicated in Genesee County, Pembroke, Darien, Darien Center & Corfu.

**12. Is this subject to prevailing wages rates as established by the NYS Department of Labor?**

No

**13. How long is the contract length?**

Initially, one year.

**14. Will after hour emergency tickets be included in this contract?**

No, RFPQ is for non-emergency tickets.

**15. What is considered “normal business hours” by MCWA?**

7AM-3:30PM

**16. What is the anticipated duration of this contract?**

Initially, one year.

**17. Is this work subject to NYS prevailing wage rates?**

No

**18. If a late fee is incurred, what is the actual cost?**

Currently the fee is \$2 per late ticket.

**19. How will the ticket information be relayed to the selected utility locate company field personnel?**

Electronically from MCWA dispatch.

**20. Once a ticket is completed by the selected utility locate company, who is responsible for sending in the APR to UDIG, and how is this to be done if it is the responsibility of the selected utility locate company?**

It is not the responsibility of the locate company – MCWA will send the APR to UDIG.

**21. Of the approximately 600 completed tickets completed by MCWA in 2023 and 2024, how many tickets were clear and how many tickets were marked?**

We do not have that information.

**22. Of the approximately 600 completed tickets completed by MCWA in 2023 and 2024, how many tickets were individual address vs. intersection to intersection?**

We do not have that information.

**23. In the event that the selected utility locate company is unable to locate MCWA facilities on a given ticket due to facility being a trouble locate, what is the next step to ensure protection of the MCWA facility?**

Immediately notify MCWA.

**24. Are there known trouble locate areas identified by MCWA?**

None designated at this time.

**25. Are there any certificates that the selected utility locate service provider will be required to hold for the duration of the contract?**

Not to our knowledge.

**26. Damage prevention is mention in the title. Is damage prevention considered part of the utility locate?**

No

**27. Will damage prevention drivers be needed to monitor ongoing excavations?**

No