

OPERATING STATISTICS 2016-2025
(unaudited)

	2016	2017	2018	2019	2020	2021	2022	2023	2024	2025
Total Water Output (million gallons)										
Lake Ontario Production	18,483	16,552	17,761	16,400	17,622	18,146	18,265	17,498	18,140	20,013
Miscellaneous Purchases & Production	156	155	162	155	143	173	156	258	271	273
Active Customers										
Retail	183,651	184,718	185,751	186,311	187,498	188,375	189,134	190,056	190,949	191,669
Wholesale	18,608	18,570	24,449	24,775	28,905	30,042	25,590	30,515	29,979	30,505
Total	202,259	203,288	210,200	211,086	216,403	218,417	214,724	220,571	220,928	222,174
Water Sales (million gallons)										
Residential & Commercial	13,729	12,466	13,031	12,509	13,506	12,850	13,130	12,364	12,866	12,946
Large Commercial & Industrial	2,588	2,505	2,532	2,465	2,141	2,236	2,286	2,133	2,184	2,168
Wholesale	1,512	1,461	1,515	1,518	1,551	1,813	1,884	1,949	1,998	2,058
Total	17,829	16,432	17,078	16,492	17,198	16,899	17,300	16,446	17,048	17,172
Water Purchases (net exchange)	2,983	3,537	3,211	3,242	3,045	2,705	3,041	3,154	3,301	2,987
Revenues (000s omitted)										
Residential & Commercial	\$53,741	\$52,189	\$55,737	\$56,587	\$63,284	\$63,986	\$67,471	\$68,745	\$74,360	\$78,761
Large Commercial & Industrial	5,901	5,865	6,520	6,644	6,222	6,855	7,346	7,306	7,797	8,107
Wholesale	3,205	3,245	3,673	3,848	4,024	4,728	4,788	5,385	5,657	6,530
Total Metered	62,847	61,299	65,929	67,079	73,530	75,569	79,605	81,436	87,814	93,398
Fire Service	1,275	1,299	1,312	1,333	1,361	1,357	1,378	1,433	1,517	1,540
Interest Earnings	145	193	1,005	1,571	722	74	1,417	5,092	6,579	5,482
Federal Int. Subsidy Series 2010B Taxable Build America Bonds	1,865	1,876	1,860	1,833	1,798	1,906	1,711	1,523	1,610	1,555
Other	3,608	2,773	2,780	2,744	2,935	3,976	3,959	4,490	4,074	8,478
Total	\$69,740	\$67,440	\$72,886	\$74,560	\$80,346	\$82,882	\$88,070	\$93,974	\$101,594	\$110,453
Operating Expense (000s omitted)										
Production/Transmission	\$13,102	\$12,673	\$14,479	\$13,275	\$14,161	\$13,839	\$15,949	\$15,611	\$17,009	\$19,239
Engineering	3,709	3,448	3,786	3,423	4,237	3,534	3,250	4,515	5,044	6,239
Facilities, Fleet & Operations	11,671	12,831	13,728	13,046	14,873	13,398	13,890	14,161	15,634	18,555
Finance & Business Services	6,136	6,494	6,824	6,961	8,449	7,416	6,973	7,658	7,946	9,131
Administration	8,629	7,437	4,671	4,149	4,049	10,441	3,776	3,963	4,257	4,905
Total	\$43,247	\$42,883	\$43,488	\$40,854	\$45,769	\$48,628	\$43,838	\$45,908	\$49,890	\$58,069
Net Revenue	\$26,493	\$24,557	\$29,398	\$33,706	\$34,577	\$34,254	\$44,232	\$48,066	\$51,704	\$52,384
Cash Capital Program	\$18,878	\$14,662	\$16,345	\$13,502	\$15,266	\$13,487	\$13,504	\$22,699	\$28,359	\$29,481
Capital Lease Payments	\$620	\$586	\$341	\$331	\$0	\$0	\$0	\$0	\$0	\$0
Water Revenue Debt Service	\$10,837	\$10,863	\$11,511	\$11,899	\$11,078	\$11,936	\$11,958	\$11,876	\$11,834	\$11,680
Coverage Excluding Obligations on Lease Facilities	2.44	2.26	2.55	2.83	3.12	2.87	3.70	4.05	4.37	4.48